



Terms and Conditions

Effective Date: January 1, 2021

Last Revised: July 16, 2025

Welcome to DCQOnline. By accessing or using our websites, products, or services, including www.DCQOnline.com, www.DrCQuigley.com, and www.DrConnie.live, you agree to be bound by the following Terms and Conditions. Please read them carefully.

1. General Terms of Use

DCQOnline, operated by Dr. Constance Quigley, LLC, offers digital marketing, branding, AI integration, strategic consulting, and related creative services. By engaging with our offerings, you confirm that you are legally authorized to enter into this agreement.

We reserve the right to update or modify these Terms at any time without prior notice. Your continued use of our services after any changes are posted constitutes your acceptance of those changes.

2. Client Work & Portfolio Use

Unless a specific written request is made before the final delivery of the project, DCQOnline retains the right to display completed work, such as designs, deliverables, strategy frameworks, and related media, as part of our portfolio, educational content, and promotional materials. This may involve publishing the work on our websites, through our digital marketing channels, and across our active social media platforms.

Platforms may include (but are not limited to):

- Facebook: <https://www.facebook.com/DCQOnline>
- Instagram: <https://www.instagram.com/cquigley9/>
- LinkedIn: <https://www.linkedin.com/in/dr-constance-quigley/>
- TikTok: <https://www.tiktok.com/@drconnie>

- www.DCQOnline.com

- www.DrCQuigley.com

- www.DrConnie.live

Opt-out Clause: Clients may request exclusion from promotional use by notifying us in writing at dcqonline@gmail.com prior to the final project delivery. We are pleased to accommodate requests for confidentiality and privacy.

3. Ownership & Intellectual Property

All materials created by DCQOnline are considered the intellectual property of DCQOnline, unless a written agreement states otherwise. Upon full payment, clients are granted the rights to use the final deliverables for the agreed purposes. However, source files, templates, and development drafts remain the property of DCQOnline unless they are explicitly transferred.

Clients are not permitted to resell, modify, or distribute any materials without prior permission, unless such rights are specifically granted as part of a usage agreement.

4. Client Responsibilities

Clients agree to the following:

- Provide timely feedback, access to necessary materials, and approvals.
- Ensure that all information provided is accurate and lawful.
- Pay the agreed-upon fees according to the project scope and timeline.

Failure to meet these obligations may result in project delays or termination at DCQOnline's discretion.

5. Payment Terms

All services require payment according to the terms outlined in your custom proposal or invoice. Please note that late payments may incur additional fees. If payments are not received as scheduled, work may be paused or terminated.

Refund Policy: Due to the significant time and personalized effort involved in our services, all purchases are non-refundable. We dedicate substantial time and strategy to every project to ensure client satisfaction. If you are not completely satisfied, we encourage you to reach out, and we will do our best to resolve the issue within the parameters of the original service agreement.

6. Confidentiality

DCQOnline commits to not disclosing any confidential or proprietary information provided by the client, except when necessary for delivering the contracted services. Both parties agree to protect each other's intellectual property and business information.

7. Liability & Disclaimers

DCQOnline does not guarantee specific results, such as increased sales, traffic, or engagement, unless explicitly stated in writing. While we strive to meet or exceed your expectations, you acknowledge that business outcomes may vary.

We are not responsible for:

- Misuse of provided materials by the client
- Unauthorized changes made after project delivery
- Failures of third-party services (e.g., hosting platforms, APIs)

8. AI Tools & Integrations Disclaimer

DCQOnline incorporates AI-powered tools, bots, and automation to enhance service delivery, streamline client experiences, and improve strategic insights. While we aim for accuracy, efficiency, and ethical implementation, it's important to note that AI systems may sometimes produce incorrect, unexpected, or incomplete results. Clients hold the responsibility for making final decisions based on the suggestions or interactions generated by AI. We recommend that all outputs be reviewed by a qualified human before implementation.

9. Third-Party Tools & Integrations

When applicable, DCQOnline may suggest or integrate third-party tools or platforms. Clients are responsible for reviewing the terms of these providers and managing their accounts.

10. Termination

Either party may terminate the agreement by providing written notice. Upon termination, the client is responsible for settling any outstanding fees. DCQOnline retains the rights to all work completed up to the date of termination, unless an alternative agreement has been made.

11. Governing Law

These Terms are governed by the laws of South Carolina, without regard to conflict of laws principles.

12. Contact & Social Media

For questions, concerns, or opt-out requests regarding promotional use:

Email: dcqonline@gmail.com

Websites:

- www.DCQOnline.com
- www.DrCQuigley.com
- www.DrConnie.live

Social Media:

- Facebook: <https://www.facebook.com/DCQOnline>
- Instagram: <https://www.instagram.com/cquigley.9/>
- LinkedIn: <https://www.linkedin.com/in/dr-constance-quigley/>
- TikTok: <https://www.tiktok.com/@drconnie>